

Position Title: Circus Usher – Temporary/Part-Time

Position Location: Circus

Reports To: Circus Superintendent

Pay Rate: \$7.50/hour

General Purpose: Ensure a safe, enjoyable, and orderly experience for circus patrons by providing excellent customer service, directing guests to their seats, and maintaining a secure environment.

Job Responsibilities:

- Set up barricades and prepare the guest entrance area.
- Greet guests in a friendly and professional manner.
- Direct guests to their designated seats.
- Provide information about the circus, including restroom locations, concessions, and exits.
- Assist guests with disabilities or other special needs.
- Monitor guest behavior to maintain a safe and enjoyable atmosphere.
- Enforce circus rules and regulations.
- Follow emergency procedures and guide guests to exits in case of an emergency.
- Handle guest complaints and resolve issues promptly.
- Manage crowd flow and ensure the circus does not exceed maximum capacity.
- Maintain cleanliness and order in the guest entrance area.
- Adhere to all fair safety protocols and immediately report any safety concerns.
- Comply with the fair's dress code policy.
- Report to work on time and maintain regular attendance.
- Review timecard regularly and report errors to the supervisor immediately.

Skills Needed:

- Excellent customer service and interpersonal communication skills.
- Ability to work effectively in a fast-paced, high-energy environment.
- Strong problem-solving and decision-making skills.
- Ability to remain calm and focused under pressure.

Physical Requirements and Working Conditions:

- Physical Activities: The position involves standing, walking, climbing stairs, and lifting up to 50 pounds. Requires good balance, coordination, and stamina.
- Physical Requirements: Medium work is required, involving exertion of up to 50 pounds of force occasionally, 30 pounds frequently, and 10 pounds constantly. The job involves standing and walking for extended periods.

- **Visual Acuity:** The worker needs to have visual acuity to monitor guest behavior, identify potential hazards, and ensure guest safety.
- **Working Conditions:** The circus is located in a large tent. The worker is exposed to various weather conditions, including heat, cold, rain, and wind. The work environment is loud and may include flashing lights and special effects.

Tentative Work Schedule/Dates: Daily, Noon – 8:30 pm. Times are subject to change depending on weather, crowds, etc.

Note: This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee. Duties, responsibilities, and activities may change, or new ones may be assigned at any time with or without notice.

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