

North American Midway Entertainment
Rider Policy
Updated October 14th, 2021

Customer Safety Is Paramount At North American Midway Entertainment.

GENERAL RIDER POLICY.

It is the policy of North American Midway Entertainment that all guests of our midway require a valid admission if occupying any seat on any amusement device or attraction. Guests must be able to abide by all NAME "SIZE WIZE" height, size, weight, and safety requirements as posted as each ride or attraction.

PERSONS WITH DISABILITES.

North American Midway Entertainment is committed to giving all our guests with disabilities the same opportunity to enjoy and benefit from our services and attractions just as any other guest on our Midway. Midway guests with disabilities are required to be able to place themselves in the device seat or attraction by themselves or with the help of an attendant or support person. During the course of the ride, the disabled guest must also be able to hold themselves in the ride without assistance and remain properly secured within the restraints and adhere to posted safety requirements for all guests.

GUESTS WITH CASTS

Each injury is evaluated individually at North American Midway's Guest Service Centres. We take into consideration the length of injury, doctor restrictions and the area of the injury. Generally, leg casts are not allowed on the majority of our rides or attractions. Ultimately if the guest can firmly hold on and be properly secured those guests can ride most non-high-speed rides. We also take into consideration safety factors of other guests that the cast may cause injury to guests seated beside them.

For newer injuries we do not recommend rides of any significant velocity.